



CLIENT CENTER

EZLynx Client Center is an online extension of your agency, allowing you to deliver the **digital experience** today's insurance shoppers have come to expect. Clients can access policies, submit change requests, view ID Cards and follow claims from anywhere, anytime.



MOBILE-READY CUSTOMER SERVICE

Auto (Commercial) Policy
by Allied

[Download ID Card\(s\)](#)

Named Insured(s)	Brad's Trucking Co LLC
Policy Term	8/25/2021 to 8/25/2022
Premium	\$1,200.00
Coverage Type	Personal Injury Protection
Limit	\$5,000 Per Person
Deductible	---
Coverage Type	Uninsured Motorist and Underinsured Motorist Combined



POLICIES

EZLynx Client Center gives customers remote access to their policies—and your agency. Online customer self-service satisfies the customer immediately, any time of the day or night.

Even during normal business hours, customers have been found to prefer the online option. ***It's just more convenient.***



DOCUMENTS

Customers can upload and download documents pertinent to their account. Two-way document sharing makes it simple and easy to exchange confidential information securely online.

Customers prefer this method to email or providing risk and policy information over the phone.

Logins are verified and unique each time ***to keep documents and personal information secure.***

Documents [Upload Document](#)

SEARCH

Search for Documents [SEARCH](#)

ID_CARD_AUTOB

Policy N/A

Effective Date N/A

Created by Client Center on 03/15/2021 [Download](#)

Vehicle Schedule.pdf

Policy N/A

Effective Date N/A

Created by Tony Thomas on 03/10/2021 [Download](#)



CLIENT CENTER

MOBILE-READY CUSTOMER SERVICE



ID CARDS

When you need an ID Card, *you need it now!* Client Center gives customers immediate access to view or download ID cards on any device—including from the side of the road.



<input type="radio"/>	2015 FORD	TX
	F150	
	VIN 1FTMF1EP9F1111111	
<input type="radio"/>	2018 FORD	TX
	F250 SUPER DUTY	
	VIN 1FDDF2BT4J1111111	
<input type="radio"/>	2018 FORD	TX
	F350 SUPER DUTY	
	VIN 1FDEF3FT9J1111111	

Add a Certificate Holder

CERTIFICATE HOLDER NAME

APS Logistics Inc

CERTIFICATE HOLDER ADDRESS

PO Box 19547

CERTIFICATE HOLDER ADDRESS 2

CITY

Celina



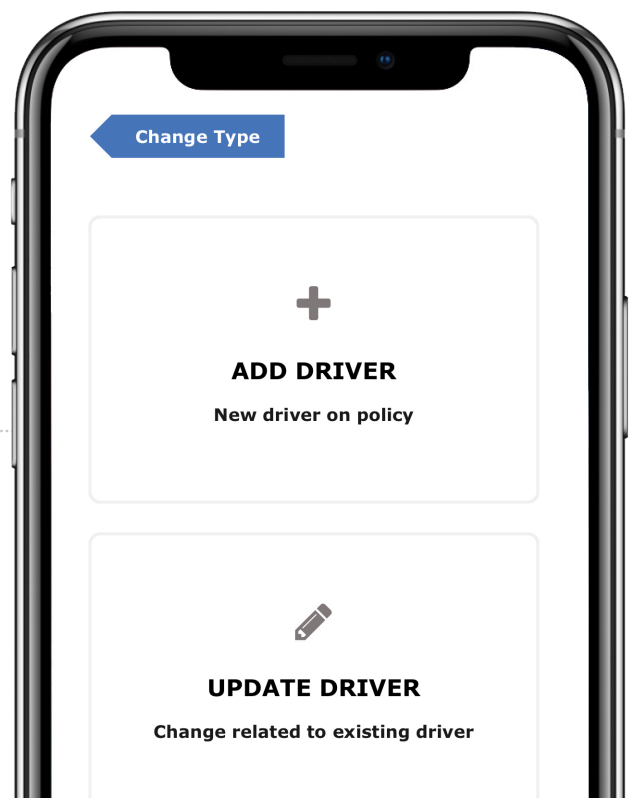
CERTIFICATES

EZLynx makes the Certificate workflow smarter. Commercial insureds can issue their own Certificates of Insurance from agency selected templates, online and in real time. Clients can add a holder to a specific certificate template, generate the certificate for that holder, and print or save it accordingly.



CHANGE REQUESTS

Client Center makes it easy for customers to submit Policy Change Requests for their personal and commercial lines policies. The change request options are clearly highlighted, saving them a phone call or email to your agency.





CLIENT CENTER

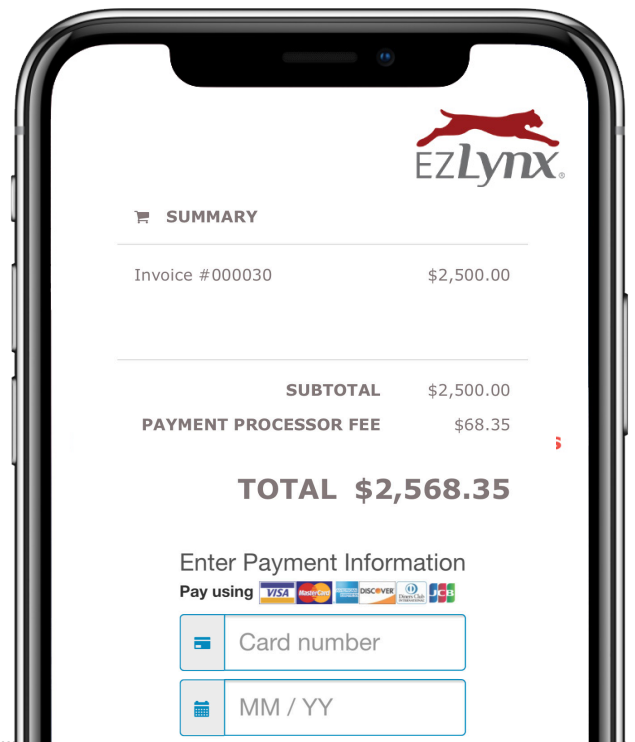
MOBILE-READY CUSTOMER SERVICE



PAYMENTS

EZLynx has partnered with Clearent to offer secure online payment processing for independent insurance agencies. Insureds can remit payments via credit card or eCheck easily and securely within EZLynx Client Center.

Online payments eliminate the need for clients to visit the agent's office or provide their credit card information over the phone. Electronic payment is also a safer, more efficient alternative to paper checks.



Claims

Sorted by Reported Date

Claim#4685216512

Workers • Travelers • Policy No.
comp 1489651310

Claim Status:
Open

Melvin Fulsom
Insurance Company Adjuster

(972) 823-5555

melvin@getcovered.com

Date of Loss: 06/03/2020 **Reported Date:** 06/06/2020



CLAIMS

The claims experience is ultimately how insureds judge their carrier, their agent... and really "insurance" altogether. And online customer self-service delivers a sense of immediacy that can be accomplished no other way.

Keep insureds engaged, up to date and less stressed during the claims process. Your clients can view details, status, and adjuster information. They can even provide feedback.



CROSS-SELLING

EZLynx Client Center isn't just a robust self-servicing tool for insureds... it's also a platform for exciting cross-sell opportunities. Client Center can be set up to offer complementary personal lines products to insureds—*automatically!*

In addition to the traditional Home + Auto account rounding scenario, customers can also be presented with offers for Flood Insurance, Home Alarm Systems and more!

Products and services chosen for you!



Home Security System

Burglaries occur every 15 secs. Is your home secure?



Flood Insurance

No 1 national disaster, are you protected?



The Robotic Smart Home

A smarter, safer connected home that pays for itself.